

# Privacy Statement for Scooplt.co.za

Effective Date: September 13, 2023

## Introduction

Welcome to Scooplt.co.za ("we", "us", or "our"). This Privacy Statement explains how we collect, use, disclose, and safeguard your personal information within the borders of South Africa in compliance with the Protection of Personal Information Act (POPIA) and other applicable South African privacy laws. We are committed to protecting your privacy and ensuring that your personal information is handled responsibly and transparently.

## Information We Collect

We may collect personal information, including but not limited to:

- Names
- Contact information (email, phone number, address)
- Location data
- Payment information
- Any other information you provide to us

We collect this information to provide you with our services, process transactions, and communicate effectively with you.

## How We Use Your Information

We may use your personal information for the following purposes:

- To provide products or services you request
- To process transactions and payments securely
- To communicate with you (e.g., updates, offers, promotions)
- To improve our products, services, and website
- To comply with legal and regulatory requirements, including those under POPIA

We do not, and will never, sell any of your information to anyone. Not because it is illegal to do so, because it's not cool.

## Information Sharing and Disclosure

We do not engage in cross-border transfer of your personal information. All data is stored and processed within the borders of South Africa. We may share your personal information with:

- Trusted service providers assisting us with our business operations (like courier services)

- Legal and regulatory authorities as required by South African laws and regulations

We will not sell or share your personal information with third parties for marketing purposes without your consent.

## Your Rights

You have the right to:

- Access your personal information and understand how we process it
- Correct inaccuracies in your personal information
- Withdraw consent for processing your data, where applicable
- Opt out of any Marketing and Advertising from us
- Request deletion of your personal information, where permissible

## Security and Retention

We implement appropriate technical and organizational measures to safeguard your personal information and protect it from unauthorized access, disclosure, alteration, or destruction. We retain your personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Statement and as required by applicable laws.

## Contact Us

If you have any questions, concerns, or requests regarding this Privacy Statement or your personal information, please contact our Data Protection Officer at [hello@scoopit.co.za](mailto:hello@scoopit.co.za).